Commitment to Outstanding Service

**Info Desk:**
- 21,233 questions answered
- 3,788 individual consultations

**Info Literacy:**
- 61 course related instructions
- 1,136 attendees
- 89 Research Guides
- 14,339 page views

**Library:**
- 72,357 items circulated
- 34,451 items used in the library
- 6,127 items borrowed
- 14,302 items loaned

Enduring Support of Scholarship

**Database Usage:**
- 259,952 Full Text Downloads
- 73,910 Media views

**E-book usage:**
- 127,779 reads

**DigitalCommons:**
- 22,579 visits
- 132,169 page views
- 3,284 mp3 plays
- 2,285 mp4 plays

 Responsible Stewardship of Resources

6th lowest total library expenditures per student FTE in California, Carnegie doctorate-class institutions (out of 39 total).

Building Use

- 436,384 visits
- 95% UG visited
- 61% GD visited
- 86% Faculty visited